

Finger Lakes Health is committed to providing compassionate care to every member of our community, regardless of their ability to pay. It is this philosophy that guides us as a not-for-profit health care facility.

If you do not have health insurance, or think you may not be able to pay in full for your care provided by the hospital, we can help by providing financial aid based on your income and needs. In addition, we may be able to help you obtain free or low-cost health insurance, or work with you to establish a manageable payment plan. Together, we will determine how you can best arrange to pay for your care.

The services listed below provided by Finger Lakes Health providers (including physicians, nurse practitioners, and physician assistants are eligible) for financial aid (this does not included services by providers not employed by Finger Lakes Health).

Inpatient

Geneva General Hospital Inpatient Charges
Soldiers & Sailors Memorial Hospital Inpatient Charges
Professional Hospitalist
Professional Anesthesia

Outpatient

Geneva General Hospital Emergency Room
Soldiers & Sailors Memorial Hospital Emergency Room
Dialysis
Finger Lakes Surgery Center
Laboratory
Radiology
Surgery

Practices

Clyde Family Health Center
Dundee Family Health Center
Finger Lakes Gastroenterology
FLH Medical, P.C. Clifton Springs Internal Medicine
Geneva Primary Care
FLH Medical, P.C. Urgent Care
Geneva General Cardiology Associates
Geneva General Dermatology Associates
Geneva General Surgical Associates
Interlakes Orthopaedic Surgery
Lifecare Medical Associates
Seneca Family Health Center
Soldiers and Sailors Health Center

For more information on Finger Lakes Health's Financial Aid Program, please contact our billing office at (315) 787-4150, Monday through Friday between the hours of 8:30 a.m. and 4:30 p.m. One of our professional financial aid counselors can meet with you one-on-one to discuss your personal situation.

Original: May 2019, Rev. April 2023