

Seven Easy Steps

1

Visit our website:
www.flhealth.org

2

Click on the Finger Lakes Health Patient Portal link

3

Select the practice you see your doctor at

4

Click "activate patient portal account" if the first time

5

Complete personal information and select a site ID image, Login ID and password

6

Enter your one-time user name, password, and security question and click Log On

7

Type your activation code that is included on the patient portal activation letter

You are now ready to use the portal!

Primary Care Practices

Clyde Family Health Center
Dundee Family Health Center
FLH Medical, P.C. Clifton Springs Internal Medicine
FLH Medical, P.C. Geneva Primary Care
FLH Medical, P.C. Keuka Health Care
FLH Medical, P.C. Pre-Emption Family Medicine
Lifecare Medical Associates
Seneca Family Health Center

Specialists

Finger Lakes Gastroenterology
Geneva General Cardiology Associates
Geneva General Surgical Associates
Interlakes Orthopaedic Surgery

The Patient Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

24/7 Availability

Health Information Available

Lab Results
Visit History
Discharge Instructions
Health Summary

Allergies and Medications

Allergies and Conditions
Immunizations
Medications with Instructions

Appointments

Upcoming Visits

Communication

Ask your Provider a Question
Request a Refill

Pay Your Bill On-line

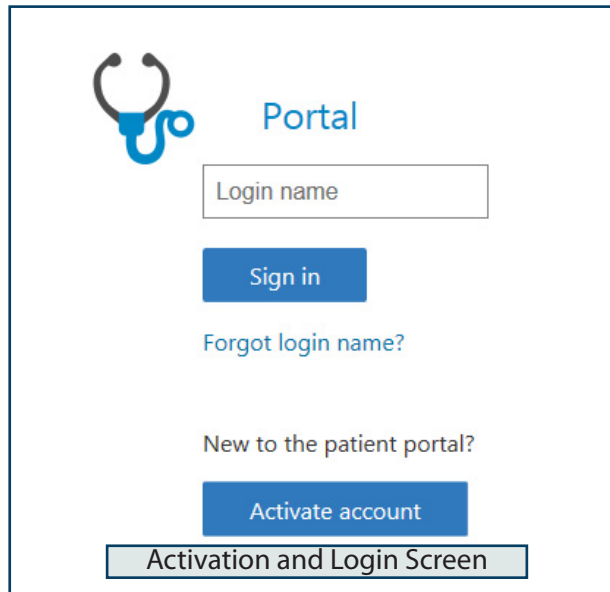


Physician Practices Patient Portal



The Patient Portal allows you to conveniently access lab results, request appointments or medicine refills, and contact the physician from your computer, tablet or smartphone. You must request a portal activation letter from our office before you can access the Patient Portal. Please contact your doctor's office for an activation letter.

When you have received your activation letter, you are ready to set up your Patient Portal account. The activation code you receive is case sensitive. Please type it exactly as it appears on your activation letter. You will need a functioning email address to complete the activation process.



Where does my health information in the Portal come from?

All of the information in the Portal comes from your Electronic Medical Record. This allows us to have the most accurate, up-to-date information possible.

Is my information safe?

Yes, the portal is password protected and any information between you and your doctor is encrypted.

What if I ever have technical problems with the Portal? Please call the physician's office directly for the practice portal you are using.

Primary Care

Clyde Family Health Center (315) 923-3640

Dundee Family Health Center (607) 243-7881

FLH Medical, P.C. Clifton Springs Internal Medicine-Professional Park (315) 462-7001

FLH Medical, P.C. Geneva Primary Care (315) 787-5400

FLH Medical, P.C. Keuka Health Care (315) 531-2944

FLH Medical, P.C. Pre-Emption Family Medicine (315) 536-0086

Lifecare Medical Associates (315) 539-9229

Seneca Family Health Center (315) 787-4977

Specialists

Finger Lakes Gastroenterology (315) 787-5310

Geneva General Cardiology Associates (315) 787-4204

Geneva General Surgical Associates (315) 787-5383

Interlakes Orthopaedic Surgery (315) 789-0993

